HOMECONTROL

INSTALLATION AND ACTIVATION

Direct Cellular Security Package

TELGUARD

Agenda

- Overview of installation process for:
  - DSC Power Series v4.6+ with 3G2060R
  - DSC IMPASSA v1.1+ with 3G2055
- This overview assumes previous Life Safety installer training of DSC security panels and HomeControl Training.

  https://portal.myhomecontrol.com/activation

Installation Steps: SACT

1. Security — Setup Security

2. Activate — Activate Service → Create Site Owner

3. Configure — Manage Zones

4. Test — Test Whole System → Teach Customer

Secure

1. Secure

Setup Security

A. Physically prepare the PowerSeries or IMPASSA for LifeSafety functionality.
(installation, battery, power, programming, etc.)

B. Configure cellular service through C24 Communications for DSC SIMs.

C. Configure cellular service for Telguard SIMs using:
https://portal.myhomecontrol.com/activation

Required Programming

- Section [382] turn option 5 ON.
  - This option enables communication between the panel and the 3G Communicator module.

- Broadcast zone labels by keypad.
  - Access keypad programming [*][8] [installer's code] [*] [998] [*] to perform broadcast for PowerSeries.
  - For IMPASSA [*][8] [installer's code] [992].

- Download of zone labels can also be done with DLS.

C24 Communications

- Activate the DSC SIM cards through C24 Communications.

  – Profile management (Direct Cellular Communication Profile).

  – Product Model (Select Product Model of your unit).

  – Enter SIM #

  – Enter Security Panel Information (Basic Programming).

  – Select 'Data Network' for "Interactive Over" (if prompted).

  – If the 'Interactive Rate Plan' is not selected for the rate plan please confirm previous steps are entered correctly,

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C24 Communications

C24 Communications

Activate

2. Activate

A. Activation process done through web portal.

B. Activating the panel using the Wizard.

- Register panel with SIM #

- Create a new Site Owner account or use one that has been setup using the Wizard.

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Activation Sign In

Enter Installer Username and Password

Activation Process

Select Service Options

Select DSC PowerSeries direct cellular or DSC SCW direct cellular.

Activation Process

Enter the 20-digit C24 SIM ID.

Activation Process

Testing SMS Communications

Select Service Options

Select the "Cellular Only" Service Package.

Owner Registration

Create a New User or attach site to Existing User

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Sign Out

Activate Service

Restart Activation

New user?	Or	Already a user?
Create a user account to provide web and mobile access to the system. **CREATE NEW ACCOUNT**		Enter the Username for the site owner. Username: [_____] **CONTINUE**

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Sign Out

Activate Service

Site Information	Restart Activation

Enter the following additional information required to complete this installation.

* **Site Name:** Philip Hill Home
(Example: Smith Home)

* **Time Zone:** (GMT-08:00) Pacific (US & Canada)

* **Zip/Postal Code:** 32765 ×

* **Country:** United States

* **Security Panel Access Code:** ●●●●
(Note: This must be a valid code that is used to arm and disarm the security panel.)

* **Re-Type Access Code:** ●●●●

Note: Setting the time zone may cause the system to restart when you click Continue.

CONTINUE

Site Creation Complete

Select "Go To Portal"

1. Enter the Site Owner's Username
2. Enter the Installer Username and Password
3. Select **Sign In**

Configure

3. Configure

Manage Zones

A. Begin using the Web Portal.

B. Configure Security Panel Zones.

Managing Devices

Note: Manage Devices will only be available while the account is in install mode.

Manage Security Zones
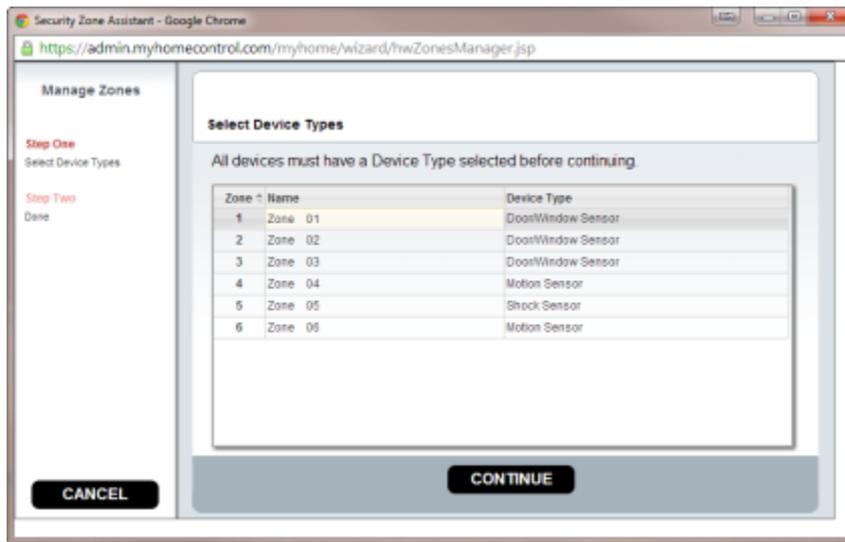
- Will automatically populate all zones enabled on panel along with programmed zone labels. (Note: Refer to broadcast of zone labels.)

- Device type will be automatically selected based on the definition programmed in the panel.

- Depending on zone definition, you may need to select from Device type dropdown menu.

- Once completed click 'Continue'.

Test

5. Test

Test Whole System → Teach Customer

- Check Web portal for sensor activities.
- Set the System to active in the Web Portal.
- Review functionality with customer.

Complete
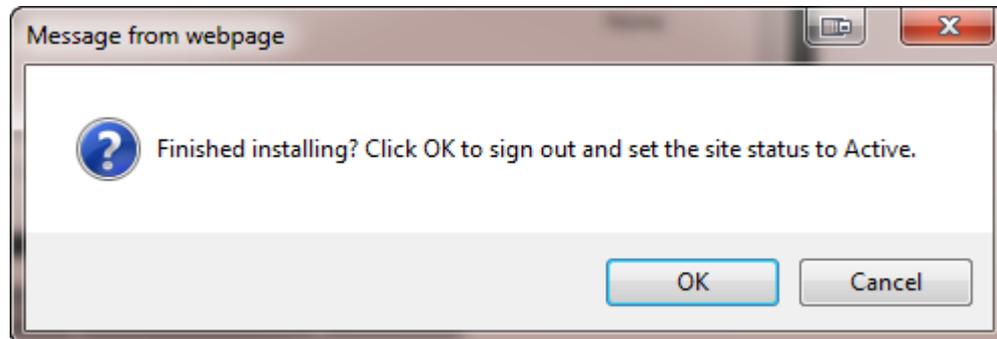
Teach Customer

- ## Life Safety
  - Security Panel / Keypad
    - Sensors
    - Arm
    - Disarm
    - Emergency Buttons
    - Change/Program Access Code
  - KeyFob
    - Arm/Disarm
    - Panic

Teach Customer

- **Web Portal**
  - Test from customer's computer, not yours!
  - Verify customers welcome email.
    - Activate the login account
  - Bookmark URL
  - Tabs: Summary, History, Alerts, System
    - Description one line or less
    - Add more users
  - Set up Alert
  - Online web portal help
- **Mobile Portal and Application**
  - Check the customer's type of phone
- **Install the HomeControl phone application.**
  - Search the Apple App Store for "Telular" HomeControl iPhone App.
  - Search the Google Play Store for "Telular" HomeControl Android App.
  - Or use the Mobile html site (It's a "thin" version of web portal).

THANK YOU
BE SURE TO VISIT:

http://www.telguard.com/dsc
for updates, links, documentation, and training material

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